

## NATIONAL OPEN UNIVERSITY OF NIGERIA UNIVERSITY VILLAGE, PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI – ABUJA FACULTY OF HEALTH SCIENCES DEPARTMENT OF PUBLIC HEALTH

## 2019\_2 Examination

Course Title: Health Management I &II

Couse Code: PHS 308
Credit Unit: 3 Units
Total Score 70 Marks
Time: 2hrs

**Instruction:** Answer all questions

1. Planning is a detailed programme regarding future courses of action.

a. Define Planning
b. Enumerate 4 advantages and 4 disadvantages of planning
c. Explain 4 external factors that hinder effective planning
8 marks

2. A good planning process reflects necessary perspectives and engages key stakeholders in the development of strategies.

a. List 5 steps required for a successful health planning process
b. Briefly discuss 5 steps in health planning
15marks

3. Health planning occurs within the pressured environment of political direction, changing public expectation, new information and evidence about outcomes, and on occasion, media headlines.

a. Explain the term health planning
b. Identify the 3 types of health planning
c. Briefly distinguish between the 3 types of health planning
9marks

4. Management is a universal phenomenon.

a. Define management as a process and as a discipline
b. Explain any 2 features of management
c. Explain 3 levels of management
6marks